



Tavolo360 helps Restaurants bring back their customers for a great meal and in-dining experience

By: [Tavolo360](#)

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A few years ago Bob Ilievski, Founder and CEO of Tavolo360, realized that customers and restaurants were experiencing many friction points which didn't do anyone any good, in addition Restaurant owners were not happy with their mobile delivery apps and their high commissions as well as the decline in the dine-in customers. He decided to make a better dine-in experience for customers which would lead to improved restaurant profitability, great customer service and experience. Bob started working on a platform called Tavolo360, which would allow restaurants to take advantage of the digital revolution, by having their own easy to use mobile app where customers can book tables, order food, pay, split bills and provide allergy advice. By having a personalized mobile app, restaurants could reduce their dependency on the 3rd party mobile delivery apps and their hefty commissions and directly communicate with their customers. Through Tavolo360, a smooth and improved customer experience would ensure repeat business and ensure better control of costs as well as freeing up staff to focus on customer service and hospitality.

During the Tavolo360 soft launch Bob said "We have seen huge interest by restaurants for this kind of platform, restaurants want to stay closer to their customers and focus on improving their quality of service. With Tavolo360 restaurants can truly focus on hospitality and customers can enjoy the flexibility of ordering through the app and easily pay and/or split bills. We have already on-boarded many restaurants and are working towards launching their apps."

About Tavolo360:

Tavolo360 is a mobile platform that allows restaurants to develop their own mobile app customized to their needs and cater specifically to their customer's needs. Restaurants can have their full menu, offers, promotions set on a mobile app. On the other hand, customers can book tables, order food, pay and split bills and have a personalized welcome at the restaurant through the app.

<https://www.tavolo360.com>

Hamza Baig

Chief Marketing Officer

E: hamza@tavolo360.com

M: +61 452654419

Contact

Hamza Baig

***@tavolo360.com

+61 452654419